
TELE-MENTAL HEALTH & ETHICAL RESPONSIBILITIES

Meeting the needs of students during the health crisis

FASSW Webinar

ROBERT LUCIO, PHD
SAINT LEO UNIVERSITY

AGENDA

- **Practical Aspects**
 - **Technical Aspects**
 - **Application & Ethical Aspects**
-

WHAT IS TELE-MENTAL HEALTH

- **Use of video teleconference to deliver mental health services or education**
- **School social work and student/family interacting using live audio/video**

TELE-MENTAL HEALTH

> Why use it

SHOULD SSW DO TELE-MENTAL HEALTH

- **What is your normal scope of social work practice**
 - **District policy**
 - **Is this the best use of your time/energy**
 - **Is this appropriate at this time**
-

TELE-MENTAL HEALTH

- **How is it currently being used in your district (or not used)?**

TECHNICAL ASPECTS

- **HIPPA or FERPA compliance**
 - **Platforms**
 - **Cost**
 - **Set-Up and Use**
-

HIPPA/FERPA COMPLIANCE

- **Business Associate Agreement (BAA)**
 - **OCR and HHS**
-

Technical Aspects

PLATFORMS

- › **Skype for Business**
 - › **Microsoft Teams**
 - › **Updox**
 - › **VSee**
 - › **Zoom for Healthcare**
 - › **Doxy.me**
 - › **Google G Suite Hangouts**
 - › **GotoMeeting**
 - › **WEbex Meetings**
-

SETUP AND USE

- **Background (yours & students)**
 - **Environmental Distractions**
 - **Setting up a therapeutic space**
 - **Resources needed**
-

APPLICATION & ETHICAL ASPECTS

- **Boundaries**
 - **Confidentiality**
 - **Overall Considerations & Challenges**
-

BOUNDARIES

- **Use official email**
 - **Use google voice**
 - **Communicate through software**
 - **Normal work hours**
 - **Inviting to your home**
-

CONFIDENTIALITY

- **What if we can't guarantee confidentiality**
 - **Resources on hand**
-

CONSIDERATIONS

- **Informed consent**
 - **Private space and Time**
 - **Emergency situations**
 - **Can't find or engage**
 - **Services**
-

RESOURCES

NASW (Consent)

- › https://www.socialworkers.org/LinkClick.aspx?fileticket=fN67-%20dWQReM%3D&portalid=0&utm_campaign=sswn_newsletter&utm_medium=email&utm_source=Revue%20newsletter

Schoolsocialwork.net

- › Lunchtime chats, webinars
- › https://media2-production.mightynetworks.com/asset/9469724/CCSD_1-Pager_Service_Plan.pdf

SSWAA

- › https://www.sswaa.org/covid-19-resources?utm_campaign=7a5e7c99-2353-4f09-bd25-2a646d4a1659&utm_source=so&utm_medium=mail&cid=b7b1ef7e-b820-4307-9660-ee335593e32a
-